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LEGAL CENTER

Change of Registrant Agreement

The terms for changing the owner of a domain name.

Last updated: 14 October 2026

Introduction

This Change of Registrant Agreement ("Agreement") applies when the registrant of a domain name managed by HSJ Host Pty Ltd (ACN 673 728 526), trading as HSJ Host and HSJ.HOST ("HSJ Host", "we", "us", "our"), is changed from the current registrant (the "Prior Registrant") to a new person or organisation (the "New Registrant").

Both the Prior Registrant and the New Registrant agree to this Agreement when they request or approve the change. This Agreement forms part of our Terms of Service. Once the change is complete, the domain is managed under our Domain Name Registration Agreement.

Your rights under Australian Consumer Law. Nothing in this Agreement excludes, restricts or modifies any right or remedy you have under the Australian Consumer Law that cannot lawfully be excluded, restricted or modified.

1. What a Change of Registrant Is

- A change of registrant transfers the right to use a domain name from one person or organisation to another, for example when a business is sold.
- It is different from a domain transfer, which moves a domain to a different provider. A change of registrant can be done without changing provider.
- Correcting a typo or updating the contact details of the same registrant is not a change of registrant. You can do this in the client portal.

2. The Process

1. Request the change through the client portal or by contacting support, and provide the New Registrant's details.
2. Both the Prior Registrant and the New Registrant must approve the change. We or our registrar partner may confirm this by email.
3. For .au domains, the New Registrant must also meet auDA's eligibility rules, and may need to provide an ABN, ACN or other evidence (see section 4).
4. Once approved, we ask the registry to update the registrant, and let both parties know when it is complete.

A fee may apply, depending on the domain extension. Any fee is shown before you confirm the change.

3. Responsibilities of Each Party

- **Authority:** each person who requests or approves the change confirms they have authority to do so for the Prior Registrant or New Registrant.
- **Agreement between the parties:** the Prior Registrant and New Registrant are responsible for any agreement between them about the domain, such as a sale price. HSJ Host only processes the change, and is not a party to that agreement.
- **New Registrant:** after the change, the New Registrant is responsible for the domain, including keeping their details accurate and renewing it on time.
- **Prior Registrant:** after the change, the Prior Registrant no longer has any rights to the domain.

4. .au Domains

- Changes of registrant for .au domains must follow the auDA policies.
- The New Registrant must meet the Australian presence and eligibility requirements for the namespace. For example, .com.au names generally require an Australian business or company.
- If the New Registrant is not eligible, the change can't be completed. If it is later found that they were not eligible, auDA or the registrar may cancel the domain.

5. Generic Domains

- Changes of registrant for generic domains, such as .com and .net, follow ICANN's Transfer Policy.
- Depending on the registry and registrar rules in force, a change of registrant may lock the domain against transfer to another provider for 60 days. Where an opt-out is available, we will offer it to you before the change is made.

6. Limitation of Liability

To the extent permitted by law, including the Australian Consumer Law, we are not liable for:

- disputes between the Prior Registrant and New Registrant;
- a change being refused or delayed because a party didn't approve it, wasn't eligible, or gave incorrect information; or
- actions of a registry, auDA, ICANN or our registrar partner.

7. Changes to This Agreement

We may update this Agreement in the same way as our Terms of Service, and when a registry, auDA or ICANN changes its rules. See section 3 of our Terms of Service.

8. Governing Law

This Agreement is governed by the laws of Victoria, Australia. You and we submit to the non-exclusive jurisdiction of the courts of Victoria and the Commonwealth courts of Australia.